FAMILY CARE CENTER THOMAS KELLY DO KHRISTINA COKER FNP-C 1500 S MAIN ST EATON RAPIDS MI 48827 PH:517-663-2705 Fax:517-663-9470

Enclosed please find the New Patient information that needs to be filled out completely and brought with you at the time of your appointment. (You could also drop it off at the office prior to your appointment.)

At the time of your appointment we will need to have your Insurance Card, Prescription Card and Driver's License presented with your paperwork.

If this paper work is not presented at the time of your appointment, or is not completely filled out, we will have to reschedule your appointment to the next available opening.

Thank you for your assistance.

Family Care Center Staff

PATIENT MEDICAL HISTORY

THOMAS KELLY, DO); ABEM		TODAY'S DATE	://
1500 S Main St		NAME:		
Eaton Rapids, MI 48827		DOB:/_	<u></u>	
Telephone #: 517-663-27	05		Age:	
			Sex: Male () Female ()
What are the health cond	erns which brough	t you to	see the doctor	•
		3		
	CURRENT ME	EDICAT	rions	
List all medication you are (i.e., aspirin or cold tablets			you buy without a	doctor's prescription
NAME OF MEDICATION	11			
STRENGTH OF MEDICATION 1.	HOW MANY TIMES A	ADAY	HO	W LONG
2.				
3.				
4.				
5.				
*If this medication list does not r physician has the right to refuse		given dur	ing the new patient so	reening process, then the
T. 1. 1. 11. 11. 11.	ALLERGIES AND			
List anything you are allerg household items, pollen, b				chemicals or soaps,
ALLERGIC TO	REACTION	A	LLERGIC TO	REACTION
1.		3.		
2.		4.		
Are you up to date with you	IMMUNIZ			
IMMUNIZAT		No_	YEAR OF B	OOSTER
Hepatitis				OUT I
Pneumonia				
TB Test			***************************************	
Tetanus		***************************************		
Zostavax (Shingle vac	cine)			

CURRENT MEDICAL PROBLEMS

ILLNESS OR MEDICAL PROBLEM			PHYSICIAN TREATING YOU			
					F 107 17 718 of 817 law 8 100	
	HOSPITA	LIZATIO	NS/ SURGERIES			
f none check here	10011171		No. GONGENIES			
OPERATION/ ILLNESS	S	YEAR	Which Hospit	AL		
			EDICAL PROBLEMS esses and medical problems	vou hav	e or	
Please mark with an (X) any have had and indicate the ye	of the follo	owing illn ach start	esses and medical problems led. If you are not certain who			
Please mark with an (X) any nave had and indicate the ye	of the follo	owing illn ach start	esses and medical problems led. If you are not certain who		ness	
Please mark with an (X) any nave had and indicate the yestarted, write down an approx	of the follo ar when e ximate yea	owing illn ach start ar. If non	esses and medical problems ed. If you are not certain whe	en an illr	ness	
Please mark with an (X) any nave had and indicate the yestarted, write down an approxi	of the follo ar when e ximate yea	owing illn ach start ar. If non	esses and medical problems ed. If you are not certain whe e check here	en an illr	ness	
Please mark with an (X) any nave had and indicate the yestarted, write down an approxILLNESS AIDS/ Positive HIV Allergies	of the follo ar when e ximate yea	owing illn ach start ar. If non	esses and medical problems ted. If you are not certain whe te check here ILLNESS Heart Murmur	en an illr	ness	
Please mark with an (X) any nave had and indicate the yestarted, write down an approxiMILNESS AIDS/ Positive HIV Allergies Anemia	of the follo ar when e ximate yea	owing illn ach start ar. If non	esses and medical problems led. If you are not certain whe le check here ILLNESS Heart Murmur Hepatitis	en an illr	ness	
Please mark with an (X) any nave had and indicate the yestarted, write down an approxiMILNESS AIDS/ Positive HIV Allergies Anemia Arthritis	of the follo ar when e ximate yea	owing illn ach start ar. If non	esses and medical problems ed. If you are not certain whe e check here ILLNESS Heart Murmur Hepatitis High Blood Pressure	en an illr	ness	
Please mark with an (X) any nave had and indicate the yestarted, write down an approxILLNESS AIDS/ Positive HIV Allergies Anemia Arthritis Asthma	of the follo ar when e ximate yea	owing illn ach start ar. If non	esses and medical problems ted. If you are not certain whe te check here ILLNESS Heart Murmur Hepatitis High Blood Pressure High Cholesterol	en an illr	ness	
Please mark with an (X) any nave had and indicate the yestarted, write down an approximately Please HIV Allergies Anemia Arthritis Asthma Bleeding Disorder	of the follo ar when e ximate yea	owing illn ach start ar. If non	esses and medical problems ted. If you are not certain whe te check here ILLNESS Heart Murmur Hepatitis High Blood Pressure High Cholesterol Kidney/ Bladder Diseases	en an illr	ness	
Please mark with an (X) any nave had and indicate the yestarted, write down an approximately provided in the second of the secon	of the follo ar when e ximate yea	owing illn ach start ar. If non	esses and medical problems ted. If you are not certain whe te check here ILLNESS Heart Murmur Hepatitis High Blood Pressure High Cholesterol Kidney/ Bladder Diseases Mental Illness	en an illr	ness	
Please mark with an (X) any nave had and indicate the yestarted, write down an approximately provided in the second of the secon	of the follo ar when e ximate yea	owing illn ach start ar. If non	esses and medical problems ted. If you are not certain whe te check here ILLNESS Heart Murmur Hepatitis High Blood Pressure High Cholesterol Kidney/ Bladder Diseases Mental Illness Migraine Headaches	en an illr	ness	
Please mark with an (X) any nave had and indicate the yestarted, write down an approximately provided in the second of the secon	of the follo ar when e ximate yea	owing illn ach start ar. If non	esses and medical problems ted. If you are not certain whe te check here ILLNESS Heart Murmur Hepatitis High Blood Pressure High Cholesterol Kidney/ Bladder Diseases Mental Illness Migraine Headaches Mononucleosis	en an illr	ness	
Please mark with an (X) any have had and indicate the ye started, write down an approx	of the follo ar when e ximate yea	owing illn ach start ar. If non	esses and medical problems ted. If you are not certain whe te check here ILLNESS Heart Murmur Hepatitis High Blood Pressure High Cholesterol Kidney/ Bladder Diseases Mental Illness Migraine Headaches Mononucleosis Pneumonia	en an illr		

WOMEN ONLY	(X)	YEAR	MEN ONLY	(X)	YEAR
Abnormal Pap Test			Cancer of Prostate		
Cancer of Breast, Cervix, Ovary, Uterus or Vagina			Hernia		
Endometriosis			Lump in testicles		
Irregular Menstruation			Pain in testicles		
Menopause			Problems with Erection		

SOCIAL HISTORY/ HABITS

1. Do you live alone?		Yes	No	If no, do you live w Spouse Childr	
2. Do you work?		Yes	No	# of hours per wee	ek
 Do you smoke cigarett Have you ever smoked Do use any form of toba 	1?	Yes	No No No	Packs per day # of years you hav If already quit whe	
4. Do you consume coffee/ s	oda?	Yes	No	Amount	_/day / week /
5. Do you consume alcoholic beverages?	:	Yes	No	Amount month	_/day / week /
6. Do you use recreational de	rugs?	Yes	No	Amount /Name:	
7. Do you exercise 2+ times week?	per	Yes	No		
8. History of sexual assault of abuse?	r	Yes	No		
9. Have you ever been sexua	ally active	? Yes_	_ No		
-If yes, with: men	women	_ or b	ooth		
10. Do you use seatbelts wh 11. Do you use helmet while 12. Do you have an Advance us of at www.michbar.org/eld	riding bio ed Directiv derlaw/ad	cycle? Yove? Yes_ pamphle FAMILY	es No_ _ No i t.cfm HEALTH	f no, you may obtai	n information from
RELATIONSHIP	AGEIF	AGE A		TE OF HEALTH OR C	AUSE OF DEATH
Father:	LIVING	DEAT	H		
Mother:					
Siblings:					
Spouse:					
Children					
		-			

SYSTEM REVIEW: Put an 'X' next	to each symptom you have now. ☐ Pain/burning on urination	Fill in the blank spaces. ☐ Nervousness/anxiety
GENERAL: ☐ Chills, Fever ☐ Night sweats ☐ Change in weight	☐ Blood in urine ☐ Frequent urination ☐ Previous infections ☐ Kidney stones	☐ Depression☐ Unable to sleep☐ Memory loss
☐ Change in appetite ☐ Fainting spells ☐ Fatigue ☐ Swollen lymph nodes	EYES: ☐ Glasses/Contacts ☐ Eye pain ☐ Change in vision	FEMALE: ☐ Vaginal itching or burning ☐ Vaginal Discharge ☐ Problem with menstrual periods
SKIN: ☐ Rash or hives ☐ Change in color of mole	- Last eye exam date// EARS:	☐ Last menstrual period date: ☐ Last Pap smear date:
NERVOUS SYSTEM: ☐ Frequent, severe headaches ☐ Dizziness ☐ Double vision ☐ Numbness	□ Loss of hearing□ Ringing□ DrainageNOSE/THROAT/SINUSES:	☐ Lumps in breast ☐ Discharge from nipple - Last mammogram date://
☐ Loss of coordination ☐ Seizures LUNGS:	☐ Hoarseness ☐ Nasal stuffiness or runny nose ☐ Sinus prossure/infection	Menstrual History: - Age menses began: # of days between cycles:
 □ Persistent cough □ Wheezing □ Shortness of breath □ Problem breathing at night or when lying down 	☐ Sinus pressure/infection ☐ Sore throat MOUTH: ☐ Bleeding gums ☐ Toothache - Last dental exam	 Number of days of menstrual flow: ☐ Severe menstrual cramps ☐ Pain with intercourse ☐ Any bleeding between periods
☐ Spitting up blood ☐ Positive TB test - Last chest x-ray date:// HEART:	// JOINTS & BACK: □ Pain □ Swelling	SEXUAL HISTORY: ☐ Sexually transmitted disease ☐ Sexual difficulties ☐ Condom use: Yes No
☐ Chest Pain☐ Palpitations (heart racing)☐ Irregular heartbeat/skipping a beat	☐ Stiffness ☐ Deformity MUSCLES: ☐ Pain	SLEEP: Snoring Not feeling fresh on awakening in the morning
☐ Heart murmurGASTROINTESTINAL:☐ Stomach pain/abdominal	☐ Weakness ☐ Twitching ENDOCRINE:	☐ Unusual movement or behavior during sleep MALE:
pain ☐ Indigestion/heartburn ☐ Difficulty swallowing ☐ Vomiting/Nausea	☐ Heat/Cold intolerance☐ Excessive thirst☐ Excessive hunger	☐ Hernia☐ Discharge from penis☐ Pain in testicles☐ Lump in testicles
☐ Changes in bowel habits ☐ Blood in stools	BLOOD ☐ Easy bruising ☐ Anemia	☐ Problems with Erection
URINARY:	PSYCHOLOGICAL:	

Our mutual goal is to keep you in the best possible health. In order to achieve that we need your cooperation to do the following:

- Regular exercise at least 5 days a week equivalent to 2 miles of brisk walking at a speed of 4 miles/hr.
- 2. Drink plenty of ice cold water, about 2 quarts/day, unless advised to do otherwise. Avoid high calorie nutrient poor beverages (e.g., soda, fruit punch, etc.)
- 3. Try to maintain ideal body weight to avoid complications related to being overweight.
- 4. If you smoke cigarettes you are advised to quit as soon as possible. Even exposure to second-hand cigarette smoke is harmful so you should try to minimize that exposure.
- If you drink alcohol, you are advised to limit your consumption to ≤ 2 drinks/day if you are a
 male or ≤1 drinks/day if you are a female.
- 6. Always try to have 7-8 hours of sleep per night.
- 7. Use a seatbelt when riding in or driving a vehicle.
- 8. Wear a helmet when riding a bicycle.
- Poison prevention: Keep National Poison Control numbers readily accessible; use child resistant containers; dispose of expired and unused medications.
- 10. Burn prevention: Install smoke and carbon monoxide detectors and test them bi-annually.
- 11. Injury prevention: Safely store firearms out of the reach of children.
- 12. And finally, always find a reason to smile and laugh and be helpful to others!

I did review the above information in detail: Patient Signature | I did review the above information with the patient in detail: | Physician Signature | Physician Signature

THOMAS A KELLY DO, KHRISTINA COKER FNP-C PATIENT INFORMATION (PLEASE PRINT)

Patient Information

Patient/Legal Guardian Signature:

Patient's Name:		(T) (A)			ex: 🗆 🎞 🗆 F
(Last)		(First)		(M)	
Address:	City:		State	:	Zip Code:
Home Phone #: () Co	ell Phone # (Employer:		
Work Phone #: () Ext	Ema	ail address:			
Social Security #:	Da	te of Birth:		Marital Sta	itus: 🗆 M 🗆 D 🗆 S 🗆 W 🗆 Sep
Spouse's Name:			_ Cell Phone #: ()		
Work Phone #: ()	Ext:	_Employer: _			
Spouse's Date of Birth:	Social Security	y #:			
Nearest Relative not living with you:				Phone: ()
Cell Phone: ()					
Nearest friend not living with you:				Phone: (
Cell Phone: ()					
Whom may we contact in the case of an emergency?				Phone: (_	
Cell Phone: ()					
Legal Guardian Information					
Name:		Relatio	nship: Date of	of Birth:	
(Last) (First)		(M)			
Address:		City:		_State:	Zip Code:
Home Phone # :() Co	ll Phone #: (_)	Work #	:():	Ext
Social Security #:	Emplo	yer:			1111791100000000
Did you sustain an injury at work? Y N If you must be filled out for us to bill this.	ou marked "y	es", please s	see Receptionist for Wo	rker's Co	mpensation Form that
Are your injuries accident related? Y N If yo	u marked "yes	", please see I	Receptionist for Auto Forn	n that mus	t be filled out for us to bill
Are you covered under an employer or union poli	cy? Y N	Is your spot	ise or other family membe	er employed	1? Y N
Are you currently employed:	Y N	Do you have	e a secondary insurance p	olicy?	Y N
Are you covered under any other health care plan	? Y N				
I am a new patient to this practice and am in a pr	eexisting prov	ision with my	insurance carrier. Y	N	
Who is responsible for this bill?				***************************************	
I understand and agree that, regardless of my insuran rendered. I have read all the information on both sid	es of this sheet	and have comp	oleted the above answers. I	ny account f	or any professional services information is true and

Date:

Thomas Kelly DO, Khristina Coker FNP-C 1500 S Main St Eaton Rapids MI 48827 517-663-2705

PATIENT NAME:		689
	(PLEASE PRINT)	

CONSENT FOR TREATMENT, FINANCIAL AUTHORIZATION, RELEASE OF INFORMATION

- Consent to Treatment: I hereby voluntarily request ,consent to and authorize the physician, his/her associates, assistants or other
 practitioners to provide medical and minor surgical treatment, including but not limited to diagnostic procedures, medication administration,
 physical examination and screening services, including drug/alcohol screening, as is deemed necessary and advisable. I am aware that the
 practice of medicine and surgery is not an exact science, and I acknowledge that no guarantees have been made to me as to the results or
 examination and treatment, which I have hereby authorized.
- 2. Authorization to release information: I recognize that the doctors may release information from my medical record including: information about communicable diseases and serious communicable diseases and infections as defined by statute and Michigan Department of Public Health rules (which include Venereal Disease, Tuberculosis, Hepatitis B, Human Immunodeficiency virus, Acquired immunodeficiency Syndrome, and Aids related complex): substance abuse treatment information protected by 42 Code of Federal Regulations Part 2; psychological and social services information including communications made by me to a psychologist or social worker to:
 - a. Any third party payor, or insurance company or other individual who may be responsible in whole or in part for paying my physicians bill so that the physician may be paid for their services: and any independent auditors/reviewers retained by any third party payor, private health insurers or any employer providing health insurance benefits to me so that these independent auditors can analyze the physicians charges as is necessary to obtain payment for the services and required review or audit of that payment by the payor.
 - b. Any health care facility or physician to which I am referred for continuity of care.

With respect to substance abuse information (if any), this consent may be revoked at any time, unless the Physician has already released information in reliance upon it, or if payment for services rendered would be interrupted by such revocation.

3. Statement to Permit Payment: I assign and authorize direct payment of all health care benefits and other forms of payment of any kind which relate to the care provided to me by the physician for application to my bill. I assume full financial responsibility for payment of all expenses associated with my care and treatment, including any portion of physician charges not paid by insurance or worker's compensation, and agree to pay the same. I have been given the opportunity to pay my estimated deductible and co-insurance at the time of service. I have chosen to assign the benefits, knowing that the claim must be paid within all state or federal prompt payment guidelines. I will provide all relevant and accurate information to facilitate the prompt payment of the claim by my insurance. I also understand that if the insurance company should send the payment to me, I will forward the payment to the physician within 48 hours. I agree that if I fail to send the payment to the provider and they are forced to proceed with the collections process; I will be responsible for any cost incurred by the office to retrieve their monies.

I authorize the provider to initiate a complaint to the insurance commissioner for any reason on my behalf and I personally will be active in the resolution of claims delay or unjustified reductions or denials.

Interest will incur if a balance remains unpaid after 60 days.

- 4. Miscellaneous Forms, Additional Information and Authorizations: We will provide all necessary information to have you benefits released. However, if it becomes necessary to submit redundant or unnecessary information for the completion of claim forms for school, sports, or extra-curricular activities there will be an administrative fee, not to exceed \$35.00, for the additional information.
- 5. Missed Appointments: We require notice of cancellations 24 hours in advance. This allows us to offer the appointment to another patient. If you fail to keep your appointments without notifying us in advance: a missed appointment fee will apply. These fees are typically \$20.00 for a regular appointment or \$50.00 for a physical appointment, but not to exceed half of the cost of your scheduled appointment. Repeated missed appointments without notification may cause you to be discharged from the practice so that we can provide care to other patients.
- 6. Medical Records Fees: Patient are entitled under federal law to have access to their protected health information and we follow all rules, guidelines and exceptions to ensure compliance to patient rights. However, providers also have the right to compensation for records and our fees are a reasonable cost-based fee for copies including the copying, supplies,, labor and postage of the files, and or summaries.

We realize that temporary financial problems may affect timely payment of your account, if this should occur, please contact us for assistance in the management of your account. Our goal is to provide quality care and service. Please let us know immediately if you require any assistance or clarification from anyone within our business.

	can best serve your needs and reschedu	lie you if necessary.			
	I understand the content and significant charged by the collection agency for collection			I understand I will be respo	onsible for the fee
	Notice of Privacy Practices: I have recei		e of Privacy Practices.		
	□ Received today	□ Previously received		Patient initials	
0.	Health Information Exchange: I have red	ceived information regarding the	Health Information Ex	change.	
	□ Received today	□ Previously received	Patient	initials	
1.	PCMH Brochure: I have received the PC	MH Brochure.			
	□ Received today	□ Previously received	Patien	initials	
2.	In order for our office to release medica release needs to be signed. Please list t			V. 175	
	NAME		RELATIONSHIP	Secretary and the secretary of the secre	
	NAME		RELATIONSHI)	
In	NAME sformation regarding my medical conditions	on, including but not limited to to	RELATIONSH est results, may be giv		on (s) until further
T		time with written instructions.	est results, may be giv	en to the above stated perso	
TI Si	nformation regarding my medical condition otice. This release may be voided at any HIS FORM HAS BEEN FULLY EXPLAINED T	time with written instructions.	est results, may be giv I UNDERSTAND ITS CO	en to the above stated perso	
TI Si	oformation regarding my medical condition otice. This release may be voided at any HIS FORM HAS BEEN FULLY EXPLAINED T gnature of Patient	time with written instructions. O ME AND I AM SATISFIED THAT	Date Date	en to the above stated person	
TI Si	oformation regarding my medical conditional conditiona	time with written instructions. O ME AND I AM SATISFIED THAT	Date Date	en to the above stated person	
TI Si	oformation regarding my medical conditional conditiona	time with written instructions. O ME AND I AM SATISFIED THAT NSENT, COMPLETE THE FOLLOW OR is unable to consent because	Date Date	en to the above stated person	
TI Si	oformation regarding my medical conditional conditional control of the second s	time with written instructions. O ME AND I AM SATISFIED THAT NSENT, COMPLETE THE FOLLOW OR is unable to consent because	Date Date	en to the above stated person	

7. Timeliness of Appointments: We try to see everyone in a timely manner, but if we are taking too long, please let our receptionist know so we

NOTICE

If another person has a percutaneous, mucous membrane, or open wound exposure to my blood or other body fluids, Thomas A Kelly DO, Khristina Coker FNP-C or Eaton Rapids Medical Center may perform, but not be limited to, the following tests: an HIV, hepatitis screen, and other blood borne pathogen tests, as needed, without any additional consent. Public Act # 488 of 1988 of the State of Michigan states that an HIV test may be performed upon me without any additional consent if a health professional or employee has a percutaneous, mucous membrane or open wound exposure to my blood or other body fluids.

FAMILY CARE CENTER Thomas A. Kelly, D.O. Khristina Coker FNP-C 1500 S Main St Eaton Rapids, MI 48827

PATIENT CONSENT FOR USE AND DISCLOSURE OF PROTECTED HEALTH INFORMATION

I hereby give my consent for the Family Care Center (FCC) to use and disclose protected health information (PHI) about me to carry out treatment, payment and health care operations (TPO). The Family Care Center's Notice or Privacy Practices provides a more complete description of such uses and disclosures.

I have the right to review the Notice of Privacy Practices prior to signing the consent. The Family Care Center reserves the right to revise its Notice of Privacy Practices at any time. A reviewed Notice of Privacy Practices may be obtained by forwarding a written request to the Family Care Center Privacy Officer at 101 E. Spicerville Hwy., Eaton Rapids, MI 48827.

With this consent, the Family Care Center may call my home or other alternative location and leave a message on voice mail or in person in reference to any items that assist the practice carrying out TPO, such as appointment reminders, insurance items and any call pertaining to my clinical care, including laboratory results among others.

With the consent, The Family Care Center may mail to my home or other alternative location any items that assist the practice in carrying out TPO, such as appointment reminder cards and patient statements as long as they are marked Personal and Confidential.

With this consent, the Family Care Center may e-mail to my home or other alternative location any items that assist the practice in carrying out TPO, such as appointment reminder cards and patient statements. I have the right to request that the Family Care Center restrict how it uses or discloses my PHI to carry out TPO. However, the practice is not required to agree to my requested restrictions, but if it does, it is bound by this agreement.

By signing this form, I am consenting to the Family Care Center's use and disclosure of my PHI to carry out TPO.

I may revoke my consent in writing except to the extent that the practice has already made disclosures in reliance upon my prior consent. If I do not sign this consent, or later revoke it, the Family Care Center may decline to provide treatment to me.

RECEIPT OF NOTICE OF PRIVACY PRACTICES WRITTEN ACKNOWLEDGMENT FORM. MY SIGNATURE BELOW STATES I HAVE RECEIVED A COPY OF THE FCC NOTICE OF PRIVACY PRACTICES.

Date

Thomas A Kelly DO Khristina Coker FNP-C 1500 S Main St Eaton Rapids MI 48827 517-663-2705

The PCMH Brochure has been	en offered to me,,
	(please print your name)
todays date:	I acknowledge that I have read
and understand this brochu	re and it's entirety and agree to my role and patient
responsibilities in part with	Patient Centered Medical Home (PCMH).
Patient's Signature:	
Witness signature:	
The brochure was taken	Y N
The brochure was refused	Y N

THOMAS A KELLY, DO: FACEP & KHRISTINA COKER FNP-C

1500 S Main St EATON RAPIDS MI 48827 Phone: 517-663-2705 Fax: 517-663-9470

PATIENT-CENTERED MEDICAL HOME (PCMH)

Our mission is to provide Personalized High quality care with special attention to Preventative Care

WELCOME TO OUR PRACTICE

As we build your Medical Home, you will notice some changes in the way we provide care, but many things will stay the same.

As part of our Patient-Centered Medical Home (PCMH) orientation, we will ask you to acknowledge your agreement to the enclosed and we will acknowledge our agreement to you. Our goal has been to provide excellent care for you.

WE DESIRE TO GET BETTER AND BETTER

We appreciate the opportunity to provide you with medical services. The information that follows is designed to answer the questions most frequently asked by our patients. We want you to know our policies and methods of practice. If you have any questions, please ask us.

PRACTICE HOURS:

Monday, Tuesday, Wednesday and Thursday: 8:30 am to 4:30 pm, Friday 8:30am-11:30am Closed daily for lunch from 12:00 noon until 1:00pm

URGENT CARE:

If the doctor's office is closed and you require urgent care, please consider Eaton Rapids Medical Center urgent care. Eaton Rapids Medical Center is conveniently located next to our office.

INSURANCE PARTICIPATION:

We participate in many health plans. Some health plans are better for preventative care than others; some health plans offer more choices. We review health plans with your interests in mind.

LAB TEST RESULTS:

Please try to use Eaton Rapids Medical Center laboratory to ensure better communication. We will review normal results with you at your next appointment and with any abnormal results you will be contacted by phone. Call 663-2705 for all test results

WHAT ARE YOUR OPTIONS?

Helping you make the right choices.

A Patient-Centered Medical Home (PCMH) is a trusting partnership between a doctor-led health care team and an informed patient. It includes an agreement between the doctor and the patient that acknowledges the role of each in a total health care program.

OVER THE NEXT SEVERAL MONTHS YOU MAY NOTICE THAT:

- □ We may ask what your goal is, or what you want to do to improve your health.
- You can help us plan your care.
- ☐ Written copies of care plans may be given in more complex Illnesses.
- Dr. Kelly and his staff encourage a healthy
- □ We can help by reminding you when tests are due so that you can receive the best quality care.
- □ We may ask you to have blood tests done before your visit so that the doctor has the results at your visit.
- □ Leam how to prevent diseases by maintaining ideal body weight, regular exercise, Good night sleep, healthy eating and tobacco cessation.

WE TRUST YOU, OUR PATIENT, TO:

- □ Tell us what you know about your health and illnesses.
- Tell us about your needs and concerns.
- ☐ Take part in planning your care.☐ Follow the care plan that is agreed upon-or
- Follow the care plan that is agreed upon-or let us know why you cannot.
- □ Tell us what medications you are taking and ask for a refill at your office visit when you need one.
- Let us know when you see other doctors and what medications they put you on or change.
- \Box Ask other doctors to send us a report about your care when you see them.
- ☐ When possible, seek our advice before you see other physicians.
- □ Learn about wellness and how to prevent disease.
- □ Learn about your insurance so you know what it covers.
- ☐ Respect us as individuals and partners in your care.
- □ Keep your appointments as scheduled, or call and let us know when you cannot at least 24 hours before your appt.
- □ Pay your share of the visit fee when you are seen in the office.
- □ Give us feedback so we can improve our services. (We may survey you in the future to understand this better.)

PATIENT-CENTERED MEDICAL HOME

WE WILL CONTINUE TO:

- □ Provide you with a care team who will know you and your family.
- ☐ Respect you as an individual-we will not make judgments based on race, religion, sex, age, disability, etc.
- ☐ Respect your privacy-your medical information will not be shared with anyone unless you give us permission or it is required by law.
- □ Provide care given by a team of people led by your physician.
- ☐ Give care that meets your needs and fits with your goals and values.
- ☐ Give care that is based on quality and safety.
- ☐ Have a doctor on call 24 hours a day and 7 days a week.
- ☐ Tell you about your health and ill-nesses in a way you can understand.
- □ To improve your care, we are using technology-like our –E-prescribing, and as always we will strive to continuously improve.
 □ Community Resources may be accessed by
 - dialing 211 on your phone

 ☐ When being treated at an urgent care /ER please make a follow up appt.

Thomas A Kelly, DO; FACEP Khristina Coker FNP-C

1500 S Main St Eaton Rapids, MI 48827 Phone: 517-663-2705 Fax: 517-663-9470